

EVER WONDER ABOUT



SALES?

HERE ARE SOME ONLINE SALES FACTS -

1. How does my Scout get credit for online sales?
 - Be sure to get your Scout's online id or key code and that Scout will get credit for the sales.
2. What is CAMP MASTERS 100% satisfaction guarantee?
 - Ramsey Popcorn guarantees complete satisfaction with your purchase. If not completely satisfied the consumer will receive a replacement product of equal or greater value ground shipped to them at our expense. You can call customer service at (800) 624-2060.
3. How do I support scouting with the purchase of popcorn?
 - 70% of all product proceeds benefit local scouting. Your purchase helps give Scouts a true opportunity to earn their own way and fund their Scouting adventures.
4. What is the shipping and handling fee and what does that cover?
 - This fee covers the payment processing fees charged by bank for credit card purchases and the UPS shipping charges.
5. Why am I charged a 6% shipping & handling fee for my Military Donation?
 - This fee covers the payment processing fees charged by bank for credit card purchases. Ramsey Popcorn pays for delivery fees to military donation facilities.
6. Is my Military Donation order tax deductible?
 - Yes, since you are not receiving a product in exchange for your payment this is 100% tax deductible. Please save your receipt. As always check with your tax advisor as tax laws do change.
7. When will my credit card be charged after placing my order?
 - Credit cards are processed when order is received. Order is then filled and shipped within 5 business days.
8. Why do I need to enter ALL of my information before I can get shipping costs?
 - All information must be submitted to give you an accurate shipping cost.

SHIPPING & DELIVERY INFORMATION:

1. How do I know when my order has shipped?
 - With a VALID email address you will receive a UPS notification from Ramsey Popcorn that your order has shipped and a tracking number.
2. What is the delivery time for online orders?
 - Each order is very important to us and all orders are processed and shipped within 5 business days when possible.
3. Can I ship to an APO or FPO address?
 - At this time we do NOT ship to military addresses as all our shipments are sent via UPS ground.

4. Do you ship to Alaska, Hawaii, or Puerto Rico?
 - We ship via UPS ground and must have a physical mailing address. We cannot ship to a PO Box. Please note shipping is high to these areas.
5. Can I ship to an address outside the USA?
 - No, we ship UPS, only in the continental USA.

PRODUCT INFORMATION:

1. Are any of the CAMP MASTERS Products Kosher?
 - All CAMP MASTERS Products are certified by the Orthodox Union, New York, NY
2. What is the shelf life of popcorn products?
 - Microwave products and Gourmet Popping Kernels have an 18 month shelf life. Our Gourmet popped products have a 9-12 months shelf life depending on the product. Please refer to the on each product for nutritional fact panel detailed information.
3. What is the Military Donation?
 - Together with Scouts in your area and CAMP MASTERS, you can become a part of the effort to show our support for the U.S. Military by making an extra purchase of CAMP MASTERS Popcorn. CAMP MASTERS Popcorn will be shipped to U.S. military personnel serving our country at various military facilities throughout the U.S. and around the world, including products shipped to “Operation USA Care Package” and “Military Missions.org”.

NUTRITIONAL & ALLERGEN INFORMATION:

1. Are there nuts in any of the CM products?
 - Yes, some of our Gourmet popped products do contain nuts. Please refer to the nutritional fact panel on each product for detailed information.
2. Is CAMP MASTERS Popcorn safe for people with nut allergies?
 - Our microwave and Gourmet Popping Kernels are produced in a nut free environment. Our Gourmet pre-popped products are produced in an environment that uses peanuts, almonds, pecans, cashews, and tree nuts. Please refer to the nutritional fact panel on each product for detailed information.
3. Do any of CAMP MASTERS products contain gluten?
 - Popcorn does not contain any gluten. However our chocolate covered Gourmet pre-popped products may contain some gluten or may be produced in a facility that uses products that do have gluten and some cross contamination may occur. Please refer to the nutritional fact panel on each product for detailed information.
4. Are there any dairy products in any of CAMP MASTERS products?
 - Please refer to the nutritional fact panel on each product for detailed information.
5. Are there trans-fat in any of the products?
 - Yes, some of our products may contain trans-fat. Please refer to the nutritional fact panel on each product for detailed information.
6. Is popcorn a whole grain food?
 - Yes, popcorn is a 100% whole grain food.
7. What are the health benefits of popcorn?
 - Popcorn in its natural state is a 100% whole grain food. It is a good source of fiber and is cholesterol free and sugar free.