

Amazon gift card redemption

1. Login to the Trails End App or www.trails-end.com with your Scout's login and password
2. Click **Rewards** in the left side bar
3. On the Rewards page, the Amount Left to Claim shows your gift card amount. Click **Claim \$X Amazon Gift Card**(far upper right button). You will get a green message box that your gift card is submitted. *[At this point, your Amazon gift card code may appear on the screen. If you see it, write it down and go to Step 7. But if you don't see the gift card code on the screen, continue to Step 4]*
4. Now, staying on the Rewards page, scroll to the very bottom of the page and click **Email Gift Card History**. You will get another green message box stating that your gift card is processing.
5. After a few minutes, check the email associated with your child's Trail's End account (usually this is the parent's email address). You should receive a message from Trail's End with a download link to a .csv file. Download the file and open it. The file will typically open in Microsoft Excel.
6. When you open the .csv file, the Amazon gift card code will be visible. Copy it.
7. Now go to www.amazon.com and login with a parent's Amazon account. Go to **Account**. Then click **Gift cards**.
8. Copy and paste the gift card code into the textbox and click **Apply to your balance**.
9. Congratulations! You've redeemed your Scout's Trail's End gift card. Now comes the hardest part – choosing a prize!

If any parents have problems getting their reward they should e-mail support@trails-end.com