

# CAMP CARDS WITH THE TRAIL'S END APP

Available in the Apple and Google Play Store  
Text APP to 62771 to download.

Required to register:

Council: \_\_\_\_\_ District: \_\_\_\_\_ Unit: \_\_\_\_\_



## 1 Sign In or Register an Account

- Use your account from last year!
- If you need to change your unit, go to Settings from the side menu. Select "Change Unit."

## 2 Start Selling!

- Record ALL sales in the app - Online Direct, Storefront, Wagon/Take Order.

### Multiple Scouts?

- Each Scout must have their own registered account, even siblings.
- The same email can be used for multiple accounts.
- Toggle between accounts within the app by clicking the Scout name dropdown at the top of the screen.

## ACCEPTING CREDIT CARDS

Every Scout can accept debit and credit cards for free. While not required, Square readers are compatible and can be purchased at Amazon.com or most big box retailers.

Manual Entry (no reader) - Type in the customer's card information.

Magstripe Reader (Android) - Swipe reader plugs into headphone jack.

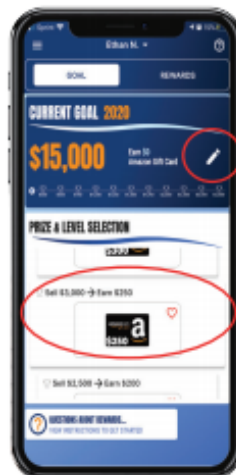
Lightning Reader (Apple) - Swipe reader plugs into lightning jack.

Bluetooth Reader - Wirelessly connects to a device via Bluetooth. Accepts EMV chip cards, Apple Pay, Google Pay, Samsung Pay, NFC (contactless) cards, and Magstripe cards.



**When prompted, be sure to allow the app access to your device's microphone, location, and Bluetooth in order to accept debit and credit cards.**

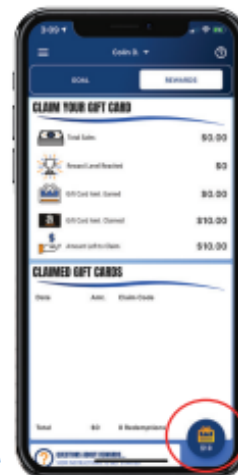
## TE REWARDS: SET A GOAL, CLAIM GIFT CARD



1 **Set Goal:** Scroll up or down and tap to select prizes at different levels or manually enter your goal.

2 **Track Progress:** Check how close you are to reaching the next rewards level in the app.

3 **Claim Gift Card:** Once your leader submits the unit's Rewards order and you have a gift card amount available, tap the claim button to get your Amazon.com claim code.



## HIT YOUR GOAL USING ALL SELLING METHODS



Online Direct



Wagon



Storefront

**Wagon:** Door-to-door, to friends and family, or parent's workplace for camp cards and/or American Heroes Donations.

**Storefront:** Register for shifts set up by the unit. Booths are set up with camp cards in front of high foot traffic areas around your community.

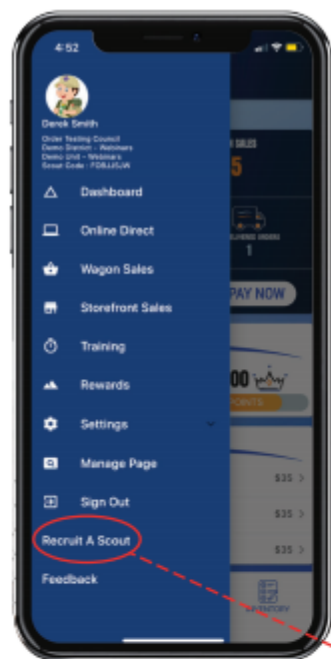
**Online Direct:** Place orders for online products in the app. Pick the products, take payment (credit only), and ship to your customers. Or, share your page with customers via email, text, and social media. Please note: Camp Cards are NOT available on Online Direct.

## HAVE QUESTIONS? GET ANSWERS.

- Email [support@trails-end.com](mailto:support@trails-end.com)
- Visit the Support Portal of FAQs at [support.trails-end.com](http://support.trails-end.com)
- Get peer support 24/7 in the Scout Parents Community [www.facebook.com/groups/TEScoutParents/](https://www.facebook.com/groups/TEScoutParents/)

\*Screenshots subject to change

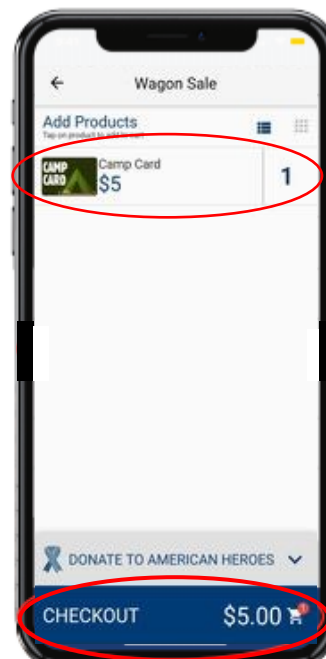
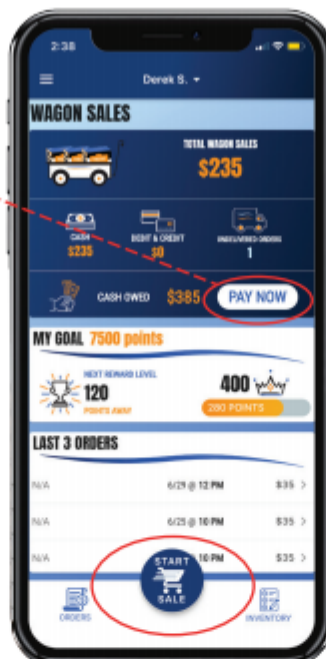
## RECRUIT A SCOUT



**Tip:** The Pay Now feature allows parents to turn in cash sales with credit/debit payment to their unit.

**Tip:** The Recruit a Scout feature allows Scouts in your unit to collect contact information from families interested in joining Scouting while selling popcorn. When the form is completed, an email is triggered to the leader of the unit and your council. It's an impactful program that's attractive to Scout families and helps you gain membership!

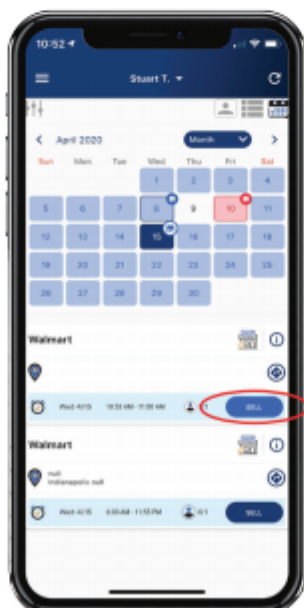
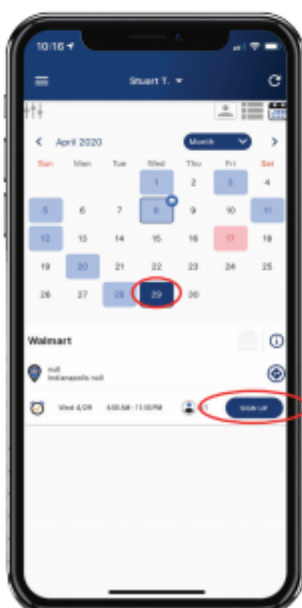
## RECORD A WAGON SALE



**Tip:** The Text Cart Feature is located on the order summary screen in the checkout process between the cash and credit buttons and is available for **all selling methods**. This feature allows you to send a text link to a customer to complete the transaction on their phone with a credit card.

**Tip:** Camp Cards default to "delivered" items, as well as, American Heroes Donations

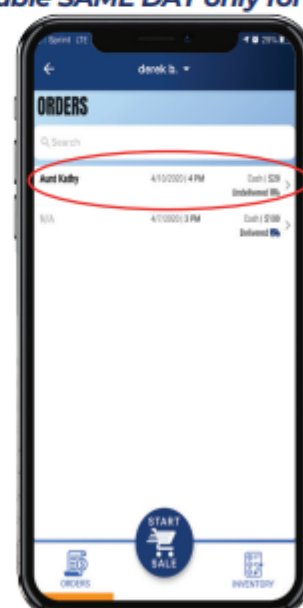
## SIGN UP FOR A STOREFRONT SHIFT



**Tip:** Storefront site and shift availability is managed by your unit leader. Reach out to them if you believe information is missing or incorrect.

## ISSUE A REFUND

Available SAME DAY only for Scouts.



**Tip:** You can also edit customer information and re-send a receipt from this screen.

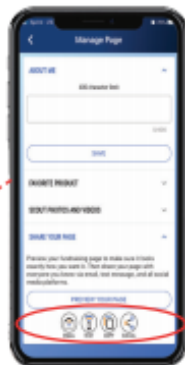
\*Screenshots subject to change



## ONLINE DIRECT: SHIP TO CUSTOMER

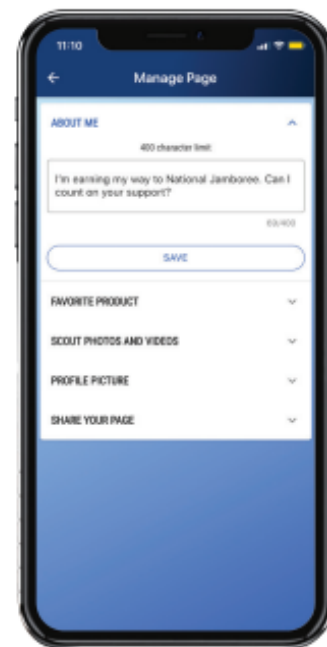
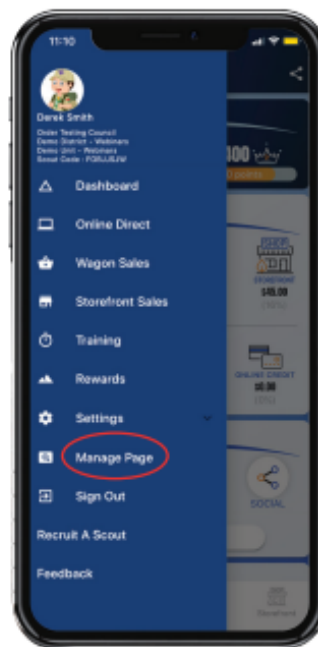


**Tip:** Click Share to text the cart to the customer to complete the purchase on their phone.



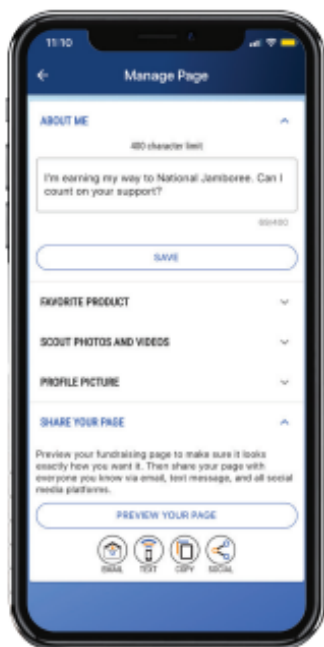
**Tip:** There are two ways to sell online products - directly through the app, or share your link with friends and family. Order ships directly to the customer.

## MANAGE YOUR PAGE



**Tip:** You can update your profile picture, select a favorite product, write an "About Me" section, upload other pictures and videos and share your page all through the Manage Page section.

## SHARE YOUR PAGE

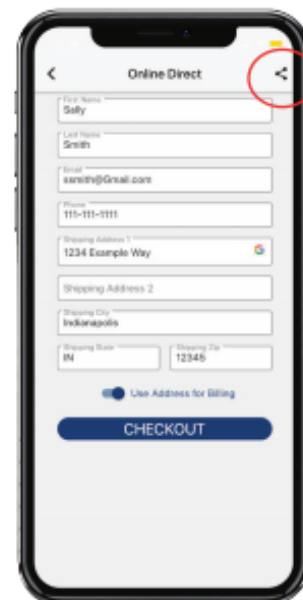


**Tip:** Sharing your page is easy! Look for these share icons on the main Dashboard, the Manage Page section, or the bottom of the Online Direct section. You can email, text message, copy your link, and share via social media.



**Please Note:** Online Direct is national online products only and will not contain Camp cards.

## ONLINE DIRECT: MANUAL ENTRY



**Text Cart Feature:** Learn more on the next page!

**Tip:** Scouts can contact potential customers by phone or sell in-person & enter the Online Direct orders directly in the Trail's End App. Simply go to the Online Direct section & start a sale.